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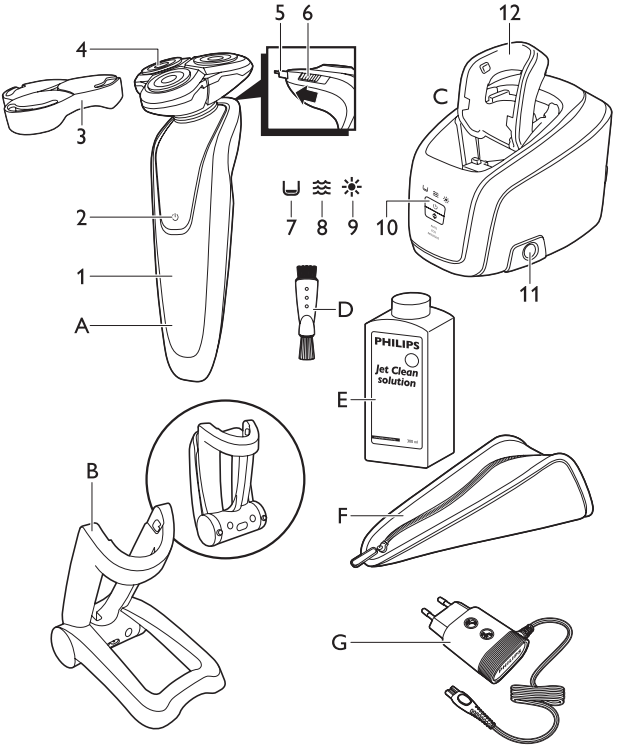
www.philips.com/welcome

RQ1200 series

PHILIPS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PHILIPS
Jet Clean solution
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ENGLISH 6
FRANÇAIS (CANADA) 34

RQ1280,RQ1260,RQ1250

Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.
Please read this user manual, as it contains information about the features of this shaver as well as some tips to make shaving easier and more enjoyable.

General description (Fig. 1)

A Shaver
1 Display
2 Shaver on/off button
3 Protection cap
4 RQ12 Shaving unit
5 Trimmer
6 Trimmer on/off slide
B Foldable charger
C Jet Clean System (specific types only)
7 'Cleaning chamber empty' symbol
8 Cleaning symbol
9 Drying symbol
10 Jet Clean System on/off button (RQ1008 only: up/down button for program selection)
11 Cleaning chamber release button
12 Shaver holder
D Cleaning brush
E HQ200 Cleaning fluid
F Pouch
G Adapter

Important

Read this user manual carefully before you use the shaver and the Jet Clean System and save it for future reference.

Note: In this user manual the term 'appliances' refers to the shaver and the Jet Clean System. If your shaver does not come with a Jet Clean System, it refers to the shaver only.

General

Danger

- Make sure the adapter does not get wet.

Warning

- The adapter contains a transformer. Do not cut off the adapter to replace it with another plug, as this causes a hazardous situation.
- These appliances are not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliances.
- Be careful with hot water when you clean the appliances. Always check if the water is not too hot, to prevent your hands from getting burnt.

Caution

- Never immerse the Jet Clean System and the charger in water nor rinse them under the tap.
- The appliances and accessories are not dishwasher-proof.

- Always place and use the appliances on a surface that is fluid-resistant.
- Use, charge and store the appliances at a temperature between 5°C and 35°C.
- Only use the accessories supplied.
- The adapter transforms 100-240 volts to a safe low voltage of less than 24 volts.
- Do not use the appliances and accessories if they are damaged.
- If the adapter or any of the other accessories is damaged, always have it replaced with one of the original type in order to avoid a hazard.
- Water may leak from the socket at the bottom of the shaver when you rinse it. This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the shaver.

Jet Clean system (specific types only)

Caution

- Only use the Jet Clean System with the original HQ200 cleaning fluid.
- Always place the Jet Clean System on a stable, level and horizontal surface to prevent leakage.
- Never immerse the Jet Clean System in water.
- Empty the cleaning chamber and clean it thoroughly by rinsing it with hot tap water every 15 days.
- The Jet Clean System thoroughly cleans but does not disinfect your shaver, therefore do not share the shaver with others.
- The cleaning chamber of the Jet Clean System is not dishwasher-proof.
- When the Jet Clean System is ready for use, do not move it to prevent leakage of cleaning fluid.

Compliance with standards

- This shaver complies with the internationally approved safety regulations and can be safely used in the bath or shower and cleaned under the tap.
- These Philips appliances comply with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliances are safe to use based on scientific evidence available today.

The display

Note: Before you use the shaver for the first time, remove the protective foil from the display.
The various shaver types have different displays, which are shown in the figures below.
- RQ1280

- RQ1260

- RQ1250

Charging

- Charging takes approx. 1 hour.

RQ1280

- When the shaver is charging, the minutes indication flashes.
- The shaving minutes increase until the shaver is fully charged.
- Quick charge: When the shaver contains enough energy for one shave, the display shows 5 minutes in red.

RQ1260/RQ1250

Note: The displays of the various shaver types look different, but the charging lights work in the same way.

- When the shaver is charging, first the bottom charging light flashes, then the second charging light, and so on until the shaver is fully charged.
- Quick charge: When the shaver contains enough energy for one shave, the bottom charging light alternately flashes orange and white.

Battery fully charged

RQ1280

- When the battery is fully charged, the minutes indication lights up continuously. After approx. 30 minutes, the display automatically switches off again.

Note: The shaver is equipped with an intelligent self-learning system that monitors the shaver's energy consumption and converts the remaining battery capacity into shaving minutes. The energy consumption and therefore the remaining number of shaving minutes depend on your skin and beard type and your shaving behaviour (e.g. the use of shaving gel). If the number of shaving minutes of the fully charged shaver is less than 60 minutes, this is completely normal and does not mean that the battery capacity of the shaver has diminished.

RQ1260/RQ1250

Note: The displays of the various shaver types look different, but the charging lights work in the same way.

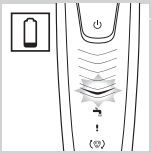
- When the battery is fully charged, all charging lights light up continuously. After approx. 30 minutes, the display automatically switches off again.

Battery low

RQ1280

- When the battery is almost empty (when there are only 5 or fewer shaving minutes left), the minutes indication starts to flash.
- When you switch off the shaver, the shaving minutes continue to flash for a few more seconds. You hear a beep when there are no shaving minutes left.

RQ1260/RQ1250



Note: The displays of the various shaver types look different, but the charging lights work in the same way.

- When the battery is almost empty (when there are only 5 or fewer shaving minutes left), the bottom charging light flashes orange.
- When you switch off the shaver, the bottom charging light continues to flash orange for a few seconds.

Remaining battery capacity

RQ1280

- The remaining battery capacity is indicated by the number of shaving minutes shown on the display.

RQ1260/RQ1250

Note: The displays of the various shaver types look different, but the charging lights work in the same way.

- The remaining battery capacity is indicated by the flashing charging lights.

Clean shaver

For optimal shaving performance, we advise you to clean the shaver after every use.

Note: The displays of the various shaver types look different, but show the same symbol.

- The tap symbol flashes to remind you to clean the shaver.

Replace shaving unit

For maximum shaving performance, we advise you to replace the shaving unit every 12 months.

Note: The displays of the various shaver types look different, but show the same symbol.

- To remind you to replace the shaving unit, the appliance is equipped with a replacement reminder which is activated automatically after approx. 12 months. The replacement reminder is repeated at 9 successive shaves (specific types only) or until you reset the shaver (specific types only).

Travel lock (RQ1280/RQ1260/RQ1250 only)

You can lock the shaver when you are going to travel. The travel lock prevents the shaver from being switched on by accident.

Note: The displays of the various shaver types look different, but show the same symbol.

Activating the travel lock

1 Press the on/off button for 3 seconds to enter the travel lock mode.
- RQ1280: The display starts to count down from 3. At 1, the appliance beeps to indicate that it is locked.
- The lock symbol lights up on the display. After a few seconds it goes out.

Deactivating the travel lock

1 Press the on/off button for 3 seconds.
- The motor starts running to indicate that the travel lock has been deactivated.

The shaver is now ready for use again.

Note: When you place the shaver in the plugged-in charger or Jet Clean System, the travel lock is automatically deactivated.

Blocked shaving heads

Note: The displays of the various shaver types look different, but show the same symbol.

- If the shaving heads are blocked, the shaving unit symbol, the tap symbol and the exclamation mark flash. In this case, the motor cannot run because the shaving heads are soiled or damaged.
- When this happens, you have to clean the shaving unit or replace it.

- The shaving unit symbol, the tap symbol and the exclamation mark continue to flash until you unblock the shaving heads.

Charging

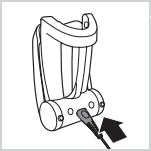
Charging takes approx. 1 hour.
RQ1280/RQ1260: A fully charged shaver has a shaving time of up to 60 minutes or 20 days.

Note: RQ1280: When the battery is fully charged, the display shows the actual remaining shaving minutes (see section 'Battery fully charged' in chapter 'The display').
RQ1250: A fully charged shaver has a shaving time of up to 50 minutes or 16 days.
Charge the shaver before you use it for the first time and when the display indicates that the battery is almost empty (see section 'Battery low' in chapter 'The display').

Quick charge

After the shaver has charged for 5 minutes, it contains enough energy for one shave.

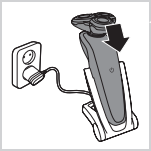
Charging in the charger



1 Insert the small plug into the charger.

2 Unfold the charger ('click').

3 Put the adapter in the wall socket.



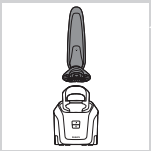
4 Put the shaver in the charger.

◗ The display shows that the shaver is charging (see chapter 'The display').

Charging in the Jet Clean System (specific types only)

1 Put the small plug in the Jet Clean System.

2 Put the adapter in the wall socket.



3 Hold the shaver upside down above the holder with the back of the shaver pointing towards the holder.

Note: The shaver cannot be placed in the Jet Clean System when the protection cap is on the shaving unit.

4 Place the shaver body in the holder behind the two clips (1) and press it down until it locks into place (2).

◗ The display shows that the shaver is charging (see section 'Charging' in chapter 'The display').

Using the shaver

Shaving

Skin adaptation period
Your first shaves may not bring you the result you expect and your skin may even become slightly irritated. This is normal. Your skin and beard need time to adapt to any new shaving system.
We advise you to shave regularly (at least 3 times a week) for a period of 3 weeks to allow your skin to adapt to the new shaver. During this period, use your new electric shaver exclusively and do not use other shaving methods. If you use different shaving methods, it is more difficult for your skin to adapt to the new shaving system.

1 Press the on/off button once to switch on the shaver.
◗ The display lights up for a few seconds.

2 Move the shaving heads over your skin in circular movements.
- Do not make straight movements.

3 Press the on/off button once to switch off the shaver.
◗ The display lights up for a few seconds and then shows the remaining battery capacity.

Wet shaving
You can also use this shaver on a wet face with shaving foam or shaving gel.
To shave with shaving foam or shaving gel, follow the steps below:

1 Apply some water to your skin.

2 Apply shaving foam or shaving gel to your skin.

3 Rinse the shaving unit under the tap to ensure that the shaving unit glides smoothly over your skin.

4 Press the on/off button once to switch on the shaver.

5 Move the shaving heads over your skin in circular movements.

Note: Rinse the shaver under the tap regularly to ensure that it continues to glide smoothly over your skin.

6 Dry your face and thoroughly clean the shaver after use (see chapter 'Cleaning and maintenance').

Note: Make sure you rinse all foam or shaving gel off the shaver.

Using the trimmer

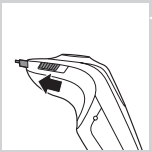
You can use the trimmer to groom your sideburns and moustache.

1 Pull the shaving unit straight off the shaver.

Note: Do not twist the shaving unit while you pull it off the shaver.

2 Press the on/off button once to switch on the shaver.

◗ The display lights up for a few seconds.



3 Slide the trimmer slide forwards to slide out the trimmer.

4 You can now start trimming.

5 Slide the trimmer slide backwards to retract the trimmer.

6 Press the on/off button once to switch off the shaver.
- The display lights up for a few seconds and shows the remaining battery capacity.

7 Insert the lug of the shaving unit into the slot in the top of the shaver (1). Then press down the shaving unit (2) to attach it to the shaver ('click').

Cleaning and maintenance

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the shaver, its accessories and the Jet Clean System (specific types only).

- The best and most hygienic way to clean the shaver is in the Jet Clean System (specific types only). You can also rinse the shaver under the tap or clean it with the cleaning brush supplied.
- Be careful with hot water. Always check if the water is not too hot, to prevent your hands from getting burnt.
- Clean the shaver after every shave for optimal shaving performance.
- You can clean the outside of the shaver with a damp cloth.
- Regular cleaning guarantees better shaving performance.

Cleaning the shaving unit

Be careful with hot water. Always check if the water is not too hot, to prevent your hands from getting burnt.

1 Rinse the shaving unit under a hot tap for some time.

2 Pull open the three shaving heads one by one.

3 Rinse all three shaving heads and all three hair chambers under a hot tap for 30 seconds.

Note: You can also brush the shaving heads and hair chambers with the cleaning brush supplied.

Be careful with hot water. Always check if the water is not too hot, to prevent your hands from getting burnt.

4 Carefully shake off excess water and leave the shaving heads open to let the shaving unit dry completely.

Never dry the shaving unit with a towel or tissue, as this may damage the shaving heads.

Cleaning the shaving unit in the Jet Clean System (specific types only)

The Jet Clean System comes in two types:

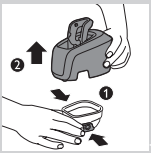
- Type RQ1008 has three cleaning programs: the eco program, the auto program and the intensive program. Press the up/down button to select the cleaning program you prefer.

Note: The eco program has a shorter drying time, to save energy. The intensive program is a more thorough cleaning program.

- Type RQ1007 has one automatic cleaning program. When you press the on/off button, the Jet Clean System starts cleaning in the automatic cleaning program.

Preparing the Jet Clean System for use

Fill the cleaning chamber before first use.



1 Put the small plug in the Jet Clean System.

2 Put the adapter in the wall socket.

◗ The holder automatically moves to the highest position.

3 Simultaneously press the release buttons on both sides of the cleaning chamber (1). Then lift the Jet Clean System off the cleaning chamber (2).

◗ The cleaning chamber remains behind.

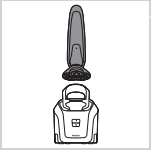
4 Fill the cleaning chamber with HQ200 cleaning fluid to a level between the two lines.

5 Place the Jet Clean System back onto the cleaning chamber.

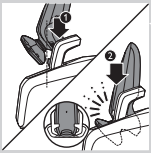
Make sure the release buttons click back into place.

Using the Jet Clean System

Note: If you use the shaver with shaving foam or shaving gel, we advise you to rinse it under the hot tap before you clean it in the Jet Clean System. This guarantees an optimal lifetime for the cleaning fluid.

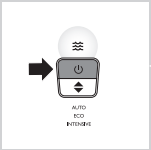


1 Hold the shaver upside down above the holder with the back of the shaver pointing towards the holder.



2 Place the shaver body in the holder behind the two clips (1) and press it down until it locks into place (2).

- The display shows that the shaver is charging (see chapter 'The display').



3 RQ1008: Press the up/down button to select a cleaning program.

4 Press the on/off button on the Jet Clean System to start the cleaning program.

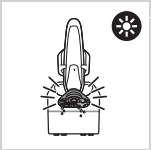
- The shaver display stops showing the charging indication.

- The cleaning light starts to flash and the shaver is automatically lowered into the cleaning fluid.
- The cleaning light flashes throughout the cleaning program, which takes a few minutes.

Note: RQ1007: The cleaning program takes 4 to 6 minutes.

Note: RQ1008: The auto and eco cleaning programs take 4 to 6 minutes. The intensive program takes approx. 35 minutes.

- During the first phase of the cleaning program, the shaver automatically switches on and off several times and moves up and down.



- During the second phase of the cleaning program, the shaver is placed in the drying position, indicated by the flashing drying symbol. This phase takes approx. 2 hours. The shaver stays in this position until the end of the program.

Note: RQ1008: The drying phase takes 1 hour when you have selected the eco program.

- After the cleaning program, the charging indication appears on the shaver display (see chapter 'The display').

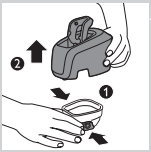
Note: If you press the on/off button of the Jet Clean System during the cleaning program, the program aborts. In this case, the cleaning or drying light stops flashing and the holder moves to the highest position.

Note: If you remove the adapter from the wall socket during the cleaning program, the program aborts. The holder remains in its current position. When you put the adapter back into the wall socket, the holder moves to the highest position.

- When the cleaning fluid drops below the minimum level, the 'cleaning chamber empty' symbol starts to flash and the holder returns to its starting position.
- If you use the Jet Clean System to clean your shaver every day, you need to refill the cleaning chamber approx. every 15 days.

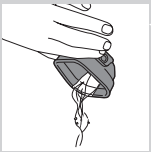
Cleaning the Jet Clean System

Clean the cleaning chamber every 15 days.
You can wipe the outside of the Jet Clean System with a damp cloth.



1 Simultaneously press the release buttons on both sides of the Jet Clean System (1). Then lift the Jet Clean System off the cleaning chamber (2).

◗ The cleaning chamber remains behind.



2 Pour any remaining cleaning fluid out of the cleaning chamber.

You can simply pour the cleaning fluid down the sink.

3 Rinse the cleaning chamber under the tap.

The cleaning chamber is not dishwasher-proof.

4 Fill the cleaning chamber with HQ200 cleaning fluid to a level between the two lines.

5 Place the Jet Clean System back onto the cleaning chamber.

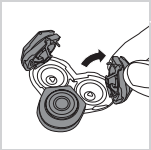
Make sure the release buttons click back into place.

Extra-thorough cleaning method

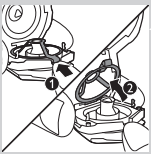
Make sure the appliance is switched off.

1 Pull the shaving unit straight off the shaver.

Note: Do not twist the shaving unit while you pull it off the shaver.

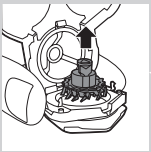


2 Pull open the three shaving heads one by one.

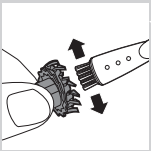


3 Press the retainer release tab (1) until the retainer opens (2).

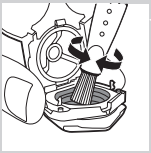
Note: Do not clean more than one cutter and shaving guard at a time, since they are all matching sets. If you accidentally put a cutter in the wrong shaving guard, it may take several weeks before optimal shaving performance is restored.



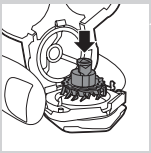
4 Remove the cutter from the shaving guard.



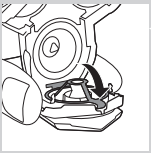
5 Clean the cutter with the cleaning brush supplied.



6 Clean the inside of the shaving guard.



7 After cleaning, place the cutter back into the shaving guard with the cutter legs pointing downwards.



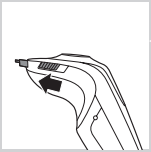
8 Press down the retainer over the cutter.

9 Close the shaving heads.

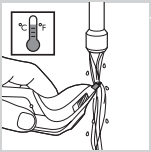
10 Insert the lug of the shaving unit into the slot in the top of the shaver (1). Then press the shaving unit downwards (2) to attach it to the shaver ('click').

Cleaning the trimmer

Clean the trimmer every time you have used it.



1 Slide the trimmer slide forwards to slide out the trimmer.

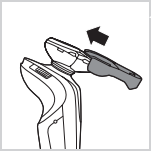


2 Rinse the trimmer under a hot tap for some time.

3 Slide the trimmer slide backwards to retract the trimmer.

Tip: For optimal trimmer performance, lubricate the trimmer teeth with a drop of sewing machine oil every six months.

Storage



1 Slide the protection cap onto the shaving unit to prevent damage to the shaving heads.

2 You can also store the shaver in the pouch supplied.

Replacement

For maximum shaving performance, we advise you to replace the shaving unit every 12 months.
Only replace the shaving unit with an original RQ12 Philips Shaving unit.

1 The shaving unit symbol flashes (all types) and you hear a beep (RQ128x only) when you switch off the shaver .

Note:The displays of the different types look different, but show the same symbol.

2 Pull the old shaving unit straight off the shaver.

Note: Do not twist the shaving unit while you pull it off the shaver.

3 Insert the lug of the new RQ12 shaving unit into the slot in the top of the shaver (1). Then press down the shaving unit (2) to attach it to the shaver ('click').

4 RQ128x/RQ126x/RQ125x: To reset the shaver, press and hold the on/off button for approx. 10 seconds.

Note: If you do not reset the shaver at the first replacement reminder, it continues to beep (specific types only) and show the shaving unit symbol at 8 more shaves (specific types only) or until you reset the shaver (specific types only).

Ordering accessories

To purchase accessories for this appliance, go to your Philips dealer or a Philips service centre. If you have any difficulties obtaining accessories for your appliance, please contact the Philips Consumer Care Centre in your country. You find its contact details in the worldwide guarantee leaflet.
The following parts are available:

- HQ8505 adapter
- RQ12 Philips Shaving Unit
- HQ110 Philips Shaving Head Cleaning Spray
- HQ200 Philips Cleaning Fluid
- RQ111 Beard Styler attachment

Shaving heads

- We advise you to replace your shaving heads every 12 months. Always replace the shaving unit with an original RQ12 Philips Shaving Unit.

Cleaning

- Specific types only: use Jet Clean Solution (HQ200) for regular cleaning of the shaving heads.

Environment

- Do not throw away the appliances with the normal household waste at the end of their life, but hand them in at an official collection point for recycling. By doing this, you help to preserve the environment.

- The built-in rechargeable shaver battery contains substances

that may pollute the environment. Always remove the battery before you discard or hand in the shaver at an official collection point. Dispose of the battery at an official collection point for batteries. If you have trouble removing the battery, you can also take the appliance to a Philips service centre. The staff of this centre will remove the battery for you and will dispose of it in an environmentally safe way.

Removing the rechargeable shaver battery

Only remove the rechargeable battery when you discard the shaver. Make sure the battery is completely empty when you remove it.

Be careful, the battery strips are sharp.

1 Remove the back panel of the shaver with a screwdriver.

2 Remove the rechargeable battery.

Guarantee and service

If you need service or information or if you have a problem, please visit the Philips website at **www.philips.com/support** or contact the Philips Consumer Care Centre in your country. You find its phone number in the worldwide guarantee leaflet. If there is no Consumer Care Centre in your country, go to your local Philips dealer .

Guarantee restrictions

The shaving heads (cutters and shaving guards) are not covered by the terms of the international guarantee because they are subject to wear.

Troubleshooting

This chapter summarises the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit www.philips.com/support for a list of frequently asked questions or contact the Consumer Care Centre in your country.

Problem	Possible cause	Solution
The shaver does not shave as well as it used to.	The shaving heads are damaged or worn.	Replace the shaving unit (see chapter 'Replacement').
	Long hairs obstruct the shaving heads.	Clean the shaving heads by following the steps of the extra-thorough cleaning method (see chapter 'Cleaning and maintenance').
	Specific types only: The Jet Clean System has not cleaned the shaver properly, because the cleaning fluid in the cleaning chamber is soiled or the cleaning fluid level is too low.	Clean the shaver thoroughly before you continue shaving. If necessary, clean and refill the cleaning chamber (see chapter 'Cleaning and maintenance').
The shaver does not work when I press the on/off button.	The rechargeable battery is empty.	Recharge the battery (see chapter 'Charging').
	Specific types only: The travel lock is activated.	Press the on/off button for 3 seconds to deactivate the travel lock.

Problem	Possible cause	Solution
	The shaving unit is soiled or damaged to such an extent that the motor cannot run. In this case, the shaving unit symbol, the tap symbol and the exclamation mark flash.	Clean the shaving unit or replace it (see chapters 'Cleaning and maintenance' and 'Replacement').
	The temperature of the shaver is too high. In this case, the shaver does not work and the exclamation mark on the display flashes.	Switch off the shaver and let it cool down. As soon as the temperature of the shaver has dropped sufficiently, you can switch on the shaver again.
Specific types only: The shaver is not entirely clean after I clean it in the Jet Clean System.	The cleaning fluid in the cleaning chamber is soiled.	Empty and rinse the cleaning chamber and refill it with new cleaning fluid.
	The cleaning fluid level is too low. If the fluid volume in the cleaning chamber drops below the minimum level during the cleaning program, the program aborts. The cleaning light and the 'cleaning chamber empty' symbol flash at intervals and the holder returns to its starting position.	Refill the cleaning chamber with cleaning fluid to a level between the two lines (see chapter 'Cleaning and maintenance').

Problem	Possible cause	Solution
	You have used another cleaning fluid than the original Philips cleaning fluid.	Only use HQ200 Philips Cleaning Fluid.
The Jet Clean System does not work when I press the on/off button.	The Jet Clean System is not connected to the mains.	Put the small plug in the Jet Clean System and put the adapter in the wall socket.
	You have not placed the shaver in the Jet Clean System properly, so there is no electrical connection between the Jet Clean System and the shaver.	Press the shaver tightly into the holder to lock it into place.
The shaver is not fully charged after I charge it in the charger/Jet Clean System.	You have not placed the shaver in the charger/Jet Clean System (specific types only) properly.	Make sure you press the shaver until it locks into place.

Problem	Possible cause	Solution
RQ128x: The shaver is fully charged, but the display shows less than 60 shaving minutes.	The shaver is equipped with an intelligent self-learning system that monitors the shaver's energy consumption and converts the remaining battery capacity into shaving minutes. The energy consumption and therefore the remaining number of shaving minutes depend on your skin and beard type and your shaving behaviour (e.g. the use of shaving gel).	If the number of shaving minutes of the fully charged shaver is less than 60 minutes, this is completely normal and does not mean that the battery capacity of the shaver has diminished.
RQ1008: The operating time of the Jet Clean System is suddenly shorter or longer than it used to be.	You have selected another cleaning program. The Jet Clean System has three cleaning programs: the eco program, the normal program and the intensive program. Each of these programs has a different operating time.	Press the up/down button on the Jet Clean System to select the cleaning program of your preference (see chapter 'Cleaning and maintenance').